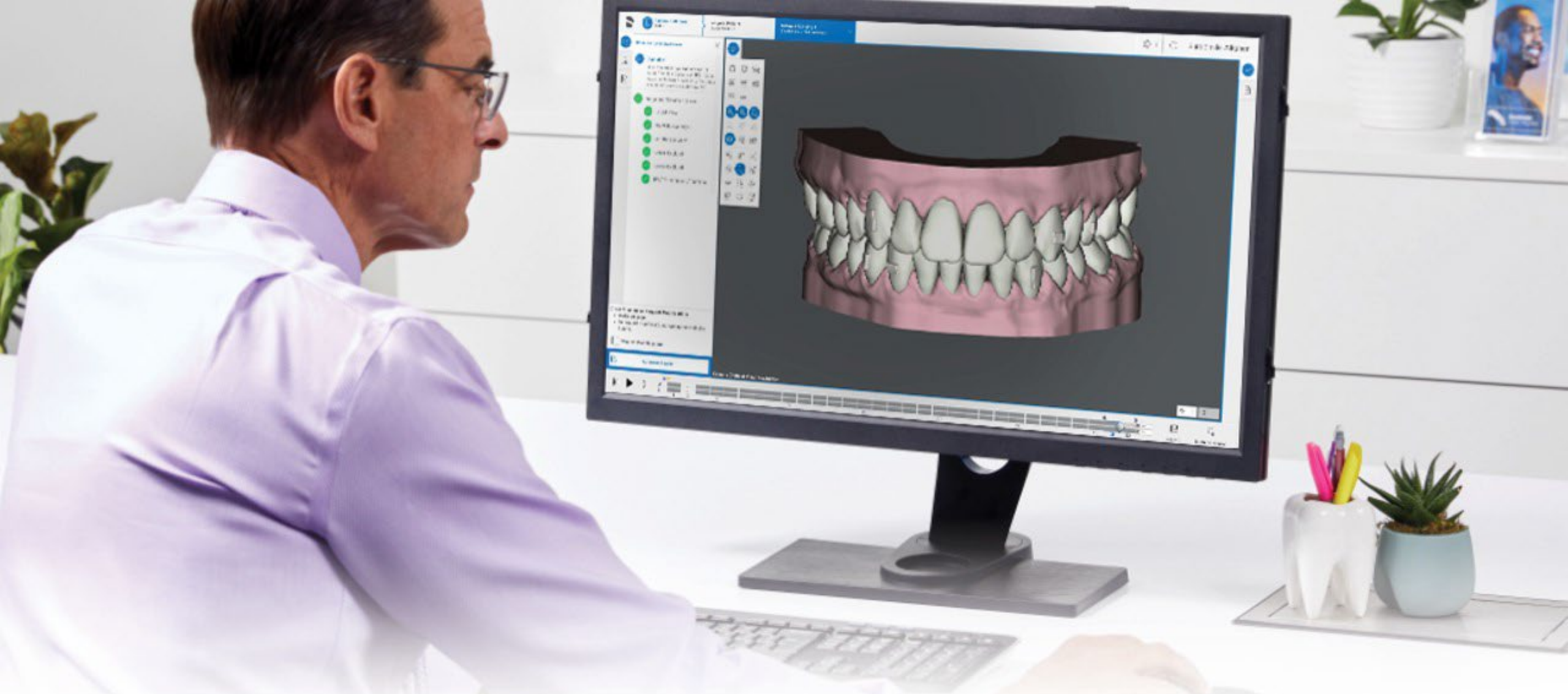

Enhancements in SureSmile® March 2023 Release

User Enhancements in SureSmile® March Release

Important Note: After every SureSmile® software update, we recommend clearing your browser cache to remove any remnants of the old version to optimize software performance. The steps to follow depend on the browser you are using, and are linked here for your convenience:

- Steps for Google Chrome
- Steps for Mozilla Firefox
- Steps for Apple Safari

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User Enhancements in SureSmile® March Release

- **Preferences:** Order Retainers task added to Task Owner preferences (all platforms)
- **Passive Aligners:** Deselected by default in Select and DIY cases (all platforms)
- **Cancellations:** “Accidental” reason added to cancellation reasons (all platforms)
- **Trimline:** Insert straight trimline segment to bridge gaps (all platforms)
- **General Updates:** About Page & Privacy Policy (all platforms)
- **New Language:** Polish (all platforms)
- **New T&Cs:** Thailand (all platforms)

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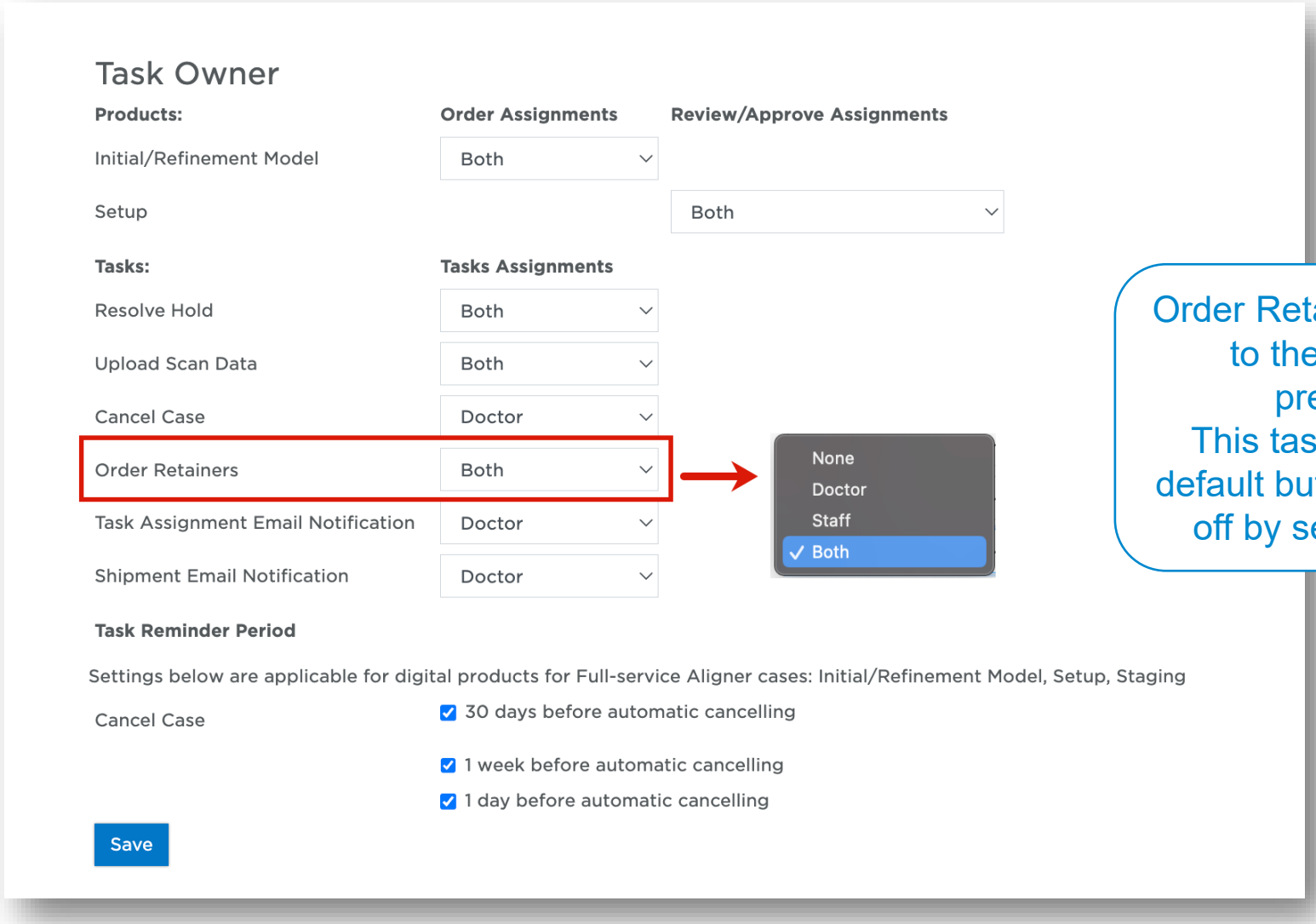
Preferences: Order Retainers task added to Task Owner preferences



Order Retainers task added to the Task Owner preferences.
This task is enabled by default but can be switched off by selecting ‘None’.

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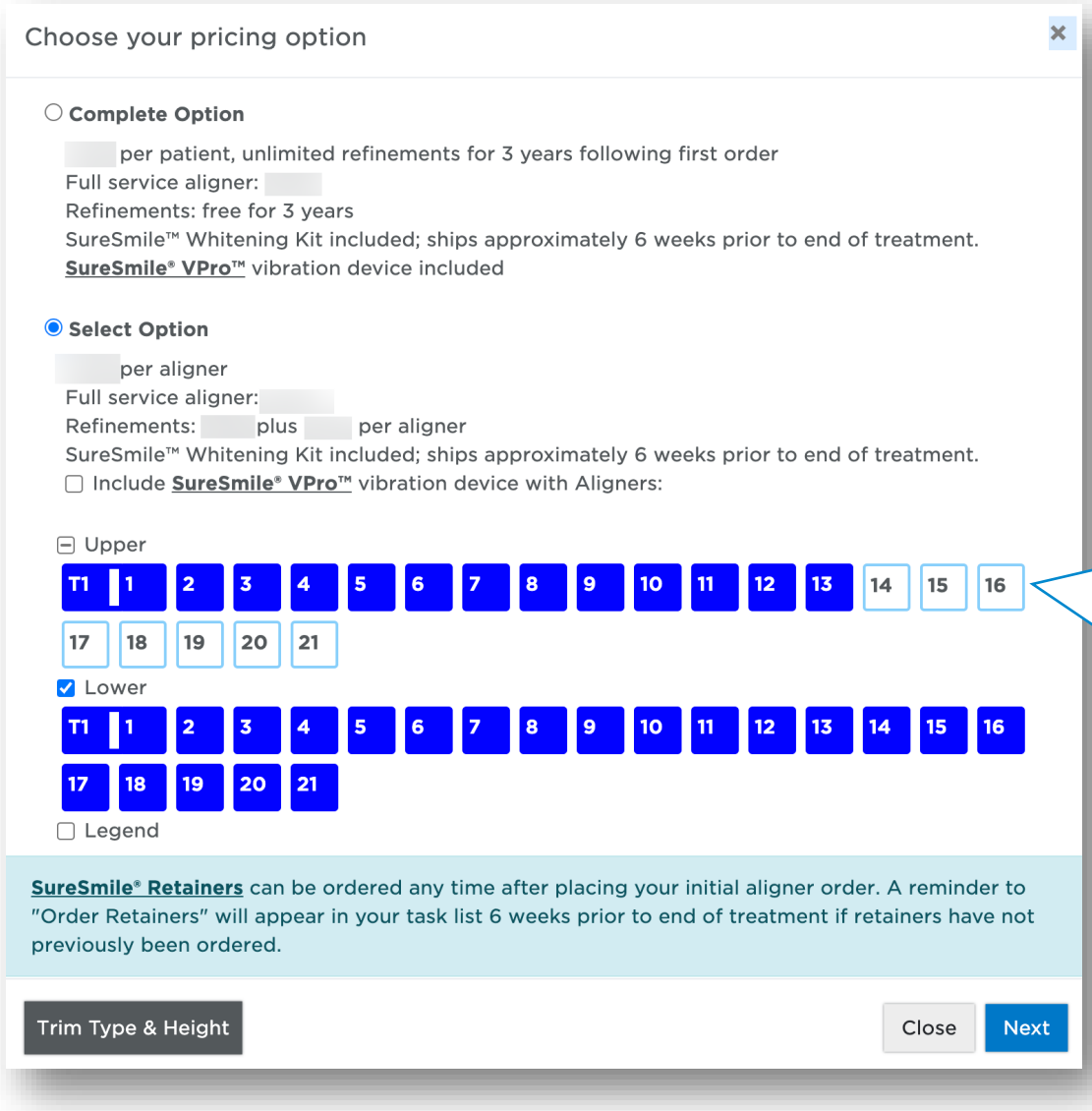
Passive Aligners: Deselected by default in Select and DIY cases



When choosing aligners to order for Select cases, DIY cases, ordering 3D prints, or exporting STL files, the passive aligners will now be deselected by default. Active stages are still selected and are marked in dark blue. Passive stages are light blue. To order passive stages, click on the stage to select it as part of the order.

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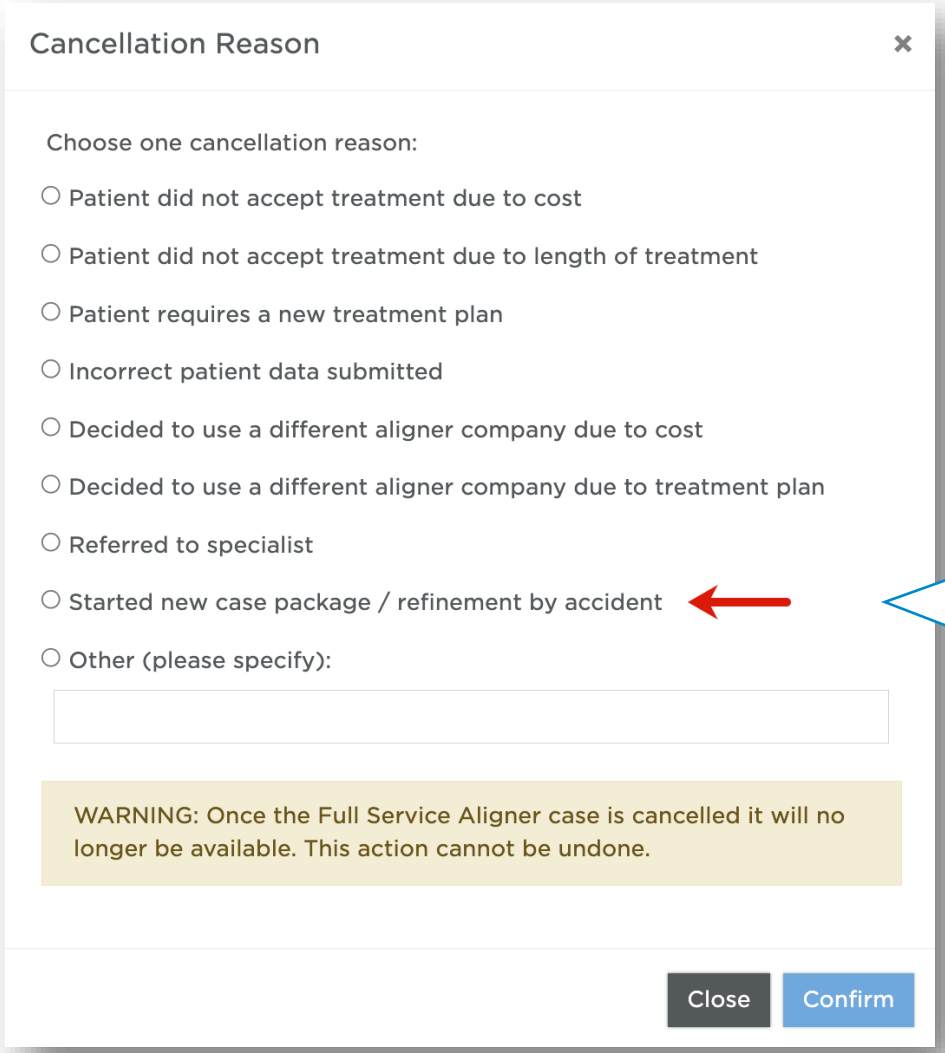
Cancellations: “Accidental” reason added to cancellation reasons



When a case is manually cancelled, you see a list of cancellation reasons. A new cancellation reason has been added to the cancellation reason options:
“Started new case package / refinement by accident”

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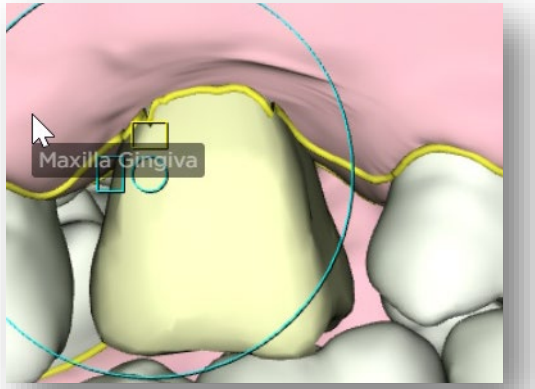
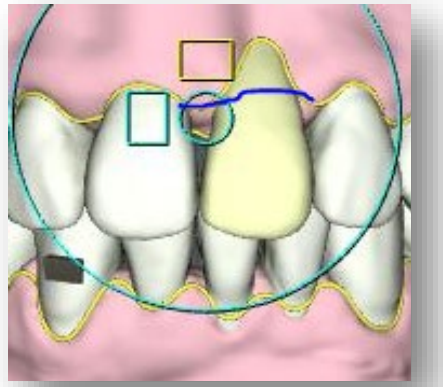
Trimline: Insert straight trimline to bridge gaps

When there is a missing tooth the trimline would follow the gingival zenith of the pontic.

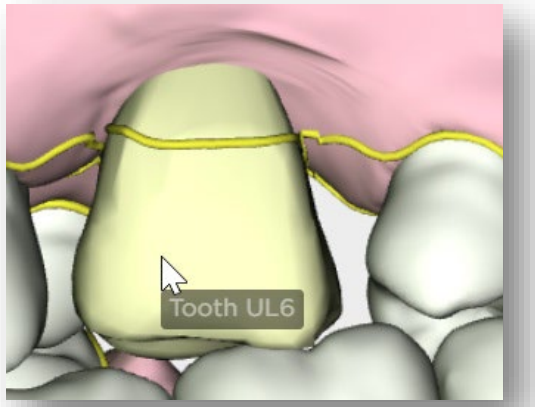


Before

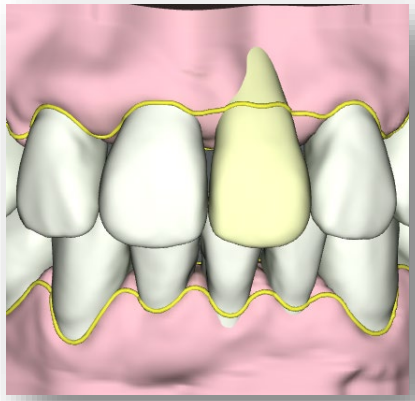


Before

The trimline will now follow a straight trimline for an improved appearance.



Now



Now

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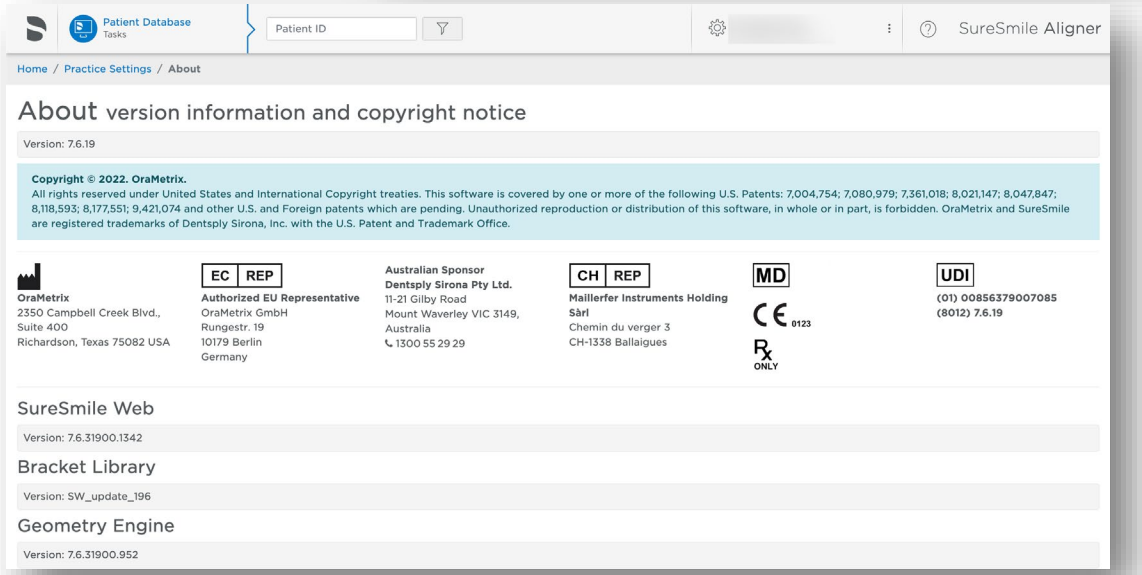
General Updates: About Page & Privacy Policy

Privacy Policy: updates were made on the use of cookies in SureSmile

About page: updates were made on patents, versions and revision numbers, trademark and copyright language



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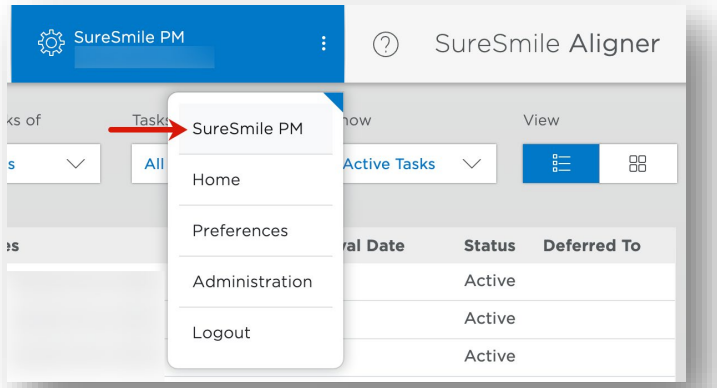
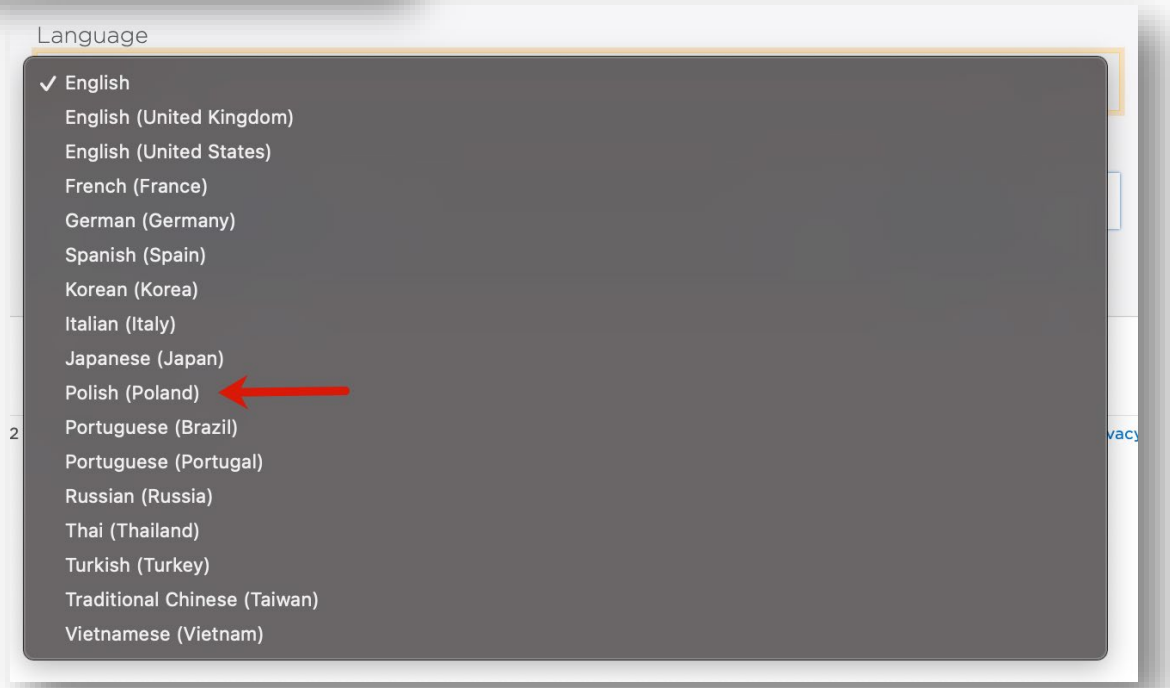
New Language: Polish





Polish is now an available language in SureSmile. To change your language settings, click on the settings drop-down at the top right of the screen then click your username.

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New T&Cs: Thailand

Terms and conditions have been added for Thailand.

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SureSmile®

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